

Sjeconomy.com Twitter policy

Content

The San Jose Office of Economic Development (OED) Twitter account is managed by OED staff. We may occasionally use some automation (such as tools which generate tweets from RSS feeds) but intend that this will not dominate the messages posted. If you follow us, you can expect between 2-4 tweets a day covering some or all of the following:

- Alerts about new content (news, publications, videos, presentations, marketing campaigns etc)
- Invitations to provide feedback on specific issues on which we are working
- Information from our OED team about what they're doing
- Occasional live coverage of events

Following

If you follow us on Twitter, we will follow you back. This is automated. Being followed by us does not imply endorsement of any kind.

Availability

We will update and monitor our Twitter account during office hours, Monday-Friday, and may also update and monitor during weekend events. Twitter may occasionally be unavailable and we accept no responsibility for lack of service due to Twitter downtime.

@Replies and Direct Messages

We welcome feedback and ideas from all our followers, and endeavor to join the conversation where possible. However, we are not able to reply individually to all the messages we receive via Twitter. OED staff reads all @replies and Direct Messages and ensures that any emerging themes or helpful suggestions are passed to the relevant people in the department. We cannot engage on issues of party politics or answer questions which break the rules of our general City of San Jose e-government policy, <http://www.sanjoseca.gov/egovPolicy.pdf>. The usual ways of contacting us for official correspondence are detailed in the contact us section of our website, <http://www.sjeconomy.com/contacts.asp>